

From: The Online Meeting Co-operative contact@meet.coop
Subject: Announcement: meet.coop 2.0 is here!
Date: 20 October 2023 at 16:21
To: contact@meet.coop

C



Changing the world - one meeting at a time

We are delighted to announce that the transition to meet.coop 2.0 is underway, with a new cooperative team in place, fresh impetus, and the same mission: to provide a values-driven solidarity economy alternative to the big-tech video-conferencing platforms.

3 key things you need to know about this transition:

1: A New Cooperative Team

Coop WEBTV (<https://lacoop.webtv.coop>), the Canadian web streaming cooperative, has now taken over back-end operations and innovation.coop, working in close collaboration with the team at Brickless cooperative [<https://www.brickless.org>], is looking after the front end. Representatives of both groups met in September in Montreal, Canada to discuss the new collaboration, which is going really well.

The new team stands on the shoulders of the pioneering cooperatives that have built meet.coop over the last three years. We pay tribute to their vision, their passion, and their labour.

2: New Features Are On The Way

The new meet.coop team are already planning to implement a series of upgrades to our open source platform which will deliver a raft of new features for users, including:

- Improved whiteboard
- Custom backgrounds
- Language options
- Audio/video stability improvements
- Improved moderator tools

Watch out for more news on this soon.

3: We Are Keen To Learn and Grow

Our engagement team will, over the coming weeks, be in touch to say hello, to learn more about your experience with meet.coop, your needs, and your interest in participating in meet.coop - not just as a user but also as an active member of the cooperative - and we'll be using that insight to help us develop and grow the service. There is a bit more information

using that insight to help us develop and grow the service. There is a bit more information about the governance of meet.coop here: <https://forum.meet.coop/t/meet-coop-2-0-and-governance/1409>.

In the meantime, if you have:

- Urgent tech questions - broken features, service downtime, access to video recordings or other technical queries, please send email to support@meet.coop where the team at WEBTV stand ready to respond.
- Other queries - accounts, payments, service bundles, and any other general queries - get in touch with us at contact@meet.coop and one of us from innovation.coop/Brickless will get back to you. In the forum there is also an account enquiries thread (<https://forum.meet.coop/c/help/account-queries/>), but please try email first for a faster response.
- How-to questions - can also be dropped into the forum (<https://forum.meet.coop/c/help/how-to/>). You can also use the forum to seek and provide community support.

Invite others in your networks to join us in meet.coop

We are keen to enable new groups to use meet.coop and help make the platform more sustainable for the future. If you know of an organization that is aligned with our values and could be using meet.coop - let them know about us.